

E2E100

Root Cause Analysis Virtual Class

Product Group	:	
Solution	:	SAP Solution Manager
Sub-solution	:	
Component	:	
Delivery Methods	:	Virtual Live Classroom, Classroom
Level	:	Details, Configuration & Transaction
Exam	:	80 questions
Sample Questions	:	PDF Link
Cut Score	:	51%
Duration	:	5 days
Languages	:	English

Topic Areas

Please see below the list of topics that will be covered within this certification and the courses that cover them:

Prerequisites

Essential

SAP Web AS architecture
Basic knowledge of the SAP Solution Manager

Recommended

None

Course based on software release

SAP Solution Manager 7.1 SP 08

Content

Incident Management Process and Scope of End-to-End Diagnostics

End-to-End Change Analysis & Change Reporting
End-to-End Workload Analysis
Performance Analysis with CA Wily Introscope
Java Memory and Thread Dump Analyse
End-to-End Trace Analysis
End-to-End Exception Analysis and Exception Management
Client-Side tracing with BMC AppSight
Application and Data Inconsistency Analysis